



Gregory-Portland Independent School District Food & Nutrition Services

Office of the Director for Food & Nutrition Services

FOOD ALLERGIES

As part of our comprehensive allergy management program, *Wildcat Café* works in conjunction with our district nurses to ensure the safety of all students. The district nurses notify *Wildcat Café* when a student has a **confirmed allergy issued by a medical authority**. Once *Wildcat Café* is notified, a **medical alert** is applied to the student's meal account, which notifies employees of *Wildcat Café* to verify that the student does not receive any meal item(s) that may adversely affect him/her as a result of the confirmed allergy. **It is a priority of *Wildcat Café* to keep every student as safe as possible, therefore medical alerts issued by a medical authority can only be removed by a medical authority.** Until such notice is received in writing from the official medical source, the student(s) will continue to be monitored for food allergies when receiving meals from the *Wildcat Café*. *Menu modifications or menu substitutions will only be made if the allergy is life threatening and the 504 process has been completed through the applicable campus administration/office.*

PARENT-INITIATED ALERTS

Wildcat Café supports parents/guardians in providing healthy meal options for students. As an extension of this support, *Wildcat Café* does respond as able/appropriate to individual parent request(s) to avoid providing certain food options to student(s). When this type of request is made, a **parent-initiated alert** is entered in the student's meal account and *Wildcat Café* employee(s) take action, as able, to accommodate these request(s). While these accommodations are offered as a courtesy to parents to the degree that *Wildcat Café* can facilitate such requests, no accommodations are required by law, nor are these types of requests the result of potentially life-threatening or medically necessary changes (in contrast to food allergies). Additionally, a parent-initiated alert may be present in the student's meal account, however the student must cooperate with such request(s) for substitutions to be made/effective. **Parents will continue to be responsible for any cost incurred when the cashier must replace menu items based on a parent request. A-La-Carte pricing will apply to any item(s).** All parent-initiated alerts/requests must be submitted in writing to *Wildcat Café*. **Because these are not food allergy alerts (medically necessary), parent-initiated alerts are removed at the end of each school year.** Should parents/guardians choose to make a request in the future, they must do so at the beginning of each new school year. *Wildcat Café* reserves the right to offer, or remove, the ability to provide **parent-initiated alert(s)** on an annual basis, as reported in the Student Handbook each year.